Record-breaking performance across the Borough!

The year end performance scores revealed an average client inspection score of 94% for our maintenance activities across the Borough for the year ending March 2015. This represents the highest annual average maintenance score recorded in the partnership between Quadron and Southwark Council to date, and is a fantastic achievement.

In addition, the year really ended on a high with Burgess Park scoring a perfect 100% in January 2015 and the Borough as a whole receiving a 98% score for March 2015.

Terry Burns, Quadron’s Contract Manager for Southwark, says: “I am extremely proud of the standards being achieved across the board on the Southwark contract, and this is being reflected in the client’s scores for the year. Well done to the entire Quadron Southwark team.”

Foamstream update

Southwark Council operates a pesticide reduction strategy within their parks maintenance contract, and we are keen to explore efficient, chemical-free alternatives that provide a cost-effective solution to our client.

Quadron has been using Foamstream as an alternative to chemical-based weed control across the Southwark contract for almost a year and has seen excellent results.

The system applies a mixture of hot water and biodegradable foam made from natural plant oils and sugars to the weeds. The foam acts as a blanket, keeping the heat on the weed long enough to kill it.

Following our successful trials of the Foamstream product, Quadron was invited to provide a demonstration of Foamstream to members of the Amenity Forum during February. The event, which took place in Dulwich Park, was attended by many industry members who were excited to learn about Quadron’s adoption of this relatively new system and the benefits it is bringing to our client.
Tree planting with Playshack Pre-school

A group of budding horticulturalists from the Playshack Pre-school was joined by willing helpers from Quadron to plant tree whips in Southwark Park.

The 30 trees were supplied by the Woodland Trust under their Community Tree Scheme, and the 14 children and Playshack Nursery Manager, Jackie Defalco, had a great time planting them in the park on 13th March, with Quadron’s assistance.

Jackie Defalco said, “Thanks to Southwark Council for giving the children the opportunity to plant the trees, and we would also like to thank Lynn, Casper and Paul from Quadron for helping the children to dig the holes and plant the trees. The children were very excited and had a great time.”

Positive feedback

“Just wanted to say a huge thank you for yesterday, the volunteers have been buzzing since they came back about what a great morning they had!”

Kellie Dalton, Foundation & Community Engagement Co-ordinator, Burberry, regarding a corporate volunteering day planting hedgerow in Burgess Park, led by Mered Jones.

London Living Wage Increase

In line with the most recent changes to the London Living Wage, from April all Quadron staff working on the Southwark contract are receiving a wage of at least £9.15 per hour.

Customers come first ….

As part of our standard customer care policy we like to give our customers the opportunity to let us know what they think of our service delivery standards.

This feedback is used to amend the future service so we can make sure that we meet your needs. If you have an enquiry or comment, please contact us using the contact details below or by filling out and returning the enquiry form, alternatively feedback can be given via the website, www.quadronservices.co.uk.

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